



RE: PAREX HEALTH, SAFETY AND BUSINESS CONTINUITY

April 27, 2020

Dear Valued Customer:

The health and safety of our employees, customers, and of their families are of the utmost importance to Parex USA, Inc. (Parex). Since the development of COVID-19 in the United States, Parex has taken several measures for the continued good well-being and to ensure our business remains operational to supply and service our customers in these unprecedented times.

All employees not working in a production or supply related function continue to work from home. Our production and shipping operations are working safely and diligently to keep our customers and critical infrastructure projects supplied with our products nationwide. This has been accomplished through the dedication and resilience of our people.

All Parex facilities, at a minimum, continue to follow the health and safety guidelines of the CDC as well as all state and local government officials. Practicing social distancing, wearing appropriate PPE, enhanced cleaning and sanitizing, on-site temperature monitoring and clear health guidelines for employees are part of Parex's safety program.

Parex continues to manufacture products that support essential service industries that are part of our Nation's and State's critical infrastructure. In addition to our dedicated employees manufacturing and supplying these products, Parex's sales and service team remain fully engaged in supporting you as our valued customer. We also continue to provide webinars, virtual continuing education seminars and specification support in areas where face-to-face interaction is not yet possible.

While COVID-19 has presented unique challenges, we remain committed to protecting the health and safety of our employees and continuing to earn your trust.

We wish you and your families continued good health.

Sincerely,

Marius Mavrodin
President